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VERNON VALLEY WATER, INC.

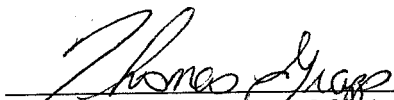
P.O. BOX 1270 SHOW LOW, AZ 85902/PHONE 928-537-8739/FAX 928-537-1245

July 1, 2009

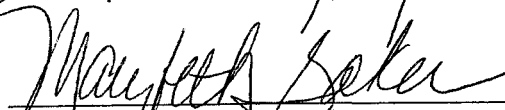
W-20540A-09-0351

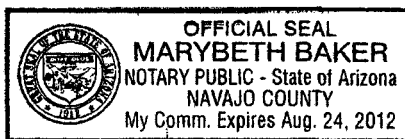
To Whom It May Concern:

Notification regarding the filing of a Rate Case for Vernon Valley Water, Inc. was sent to customers via USPS on July 1, 2009. Please contact the office of Vernon Valley Water, Inc. with any questions. Thank you.


Signature of Owner or Official

Subscribed and sworn to before me Marybeth BakerA notary public in and for the County of NavajoThis 1 day of July 20 09

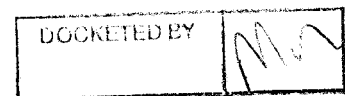

Signature of Notary Public



Arizona Corporation Commission

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AZ CORP COMMISSION
DOCKET CONTROL

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VERNON VALLEY WATER, INC.

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CUSTOMER NOTIFICATION

Vernon Valley Water, Inc. has applied to the Arizona Corporation Commission for an adjustment in rates. The current rates have been in effect since approximately September 1985. An increase in rates is necessary at this time due to Arizona Corporation Commission Docket Number W-20540A-07-0168; Decision Number 69963. Based on the Company's un-audited Test Year results, Vernon Valley Water, Inc. realized an operating loss of \$5,762. The Company is requesting a revenue increase of \$684 or .08% of total revenues. Please see the attached pages 8 and 10 of the Company's application for the current and proposed rates.

The Application is available for inspection during regular business hours at the offices of the Commission in Phoenix at 1200 West Washington Street or online at <http://edocket.azcc.gov/edocket/> and at the office of Vernon Valley Water, Inc. in Show Low at 340A North 9th Street. Please be advised that the rates and charges ultimately approved by the Commission may be higher or lower than the rates and charges requested in the Application.

Customer input is an important part of the Commission's analysis of the requested adjustment and is a factor in determining whether a hearing will be conducted. Customers should bring to the Commission's attention any questions or concerns related to the Company's Application including service, billing procedures or other factors important in determining the reasonableness of charges. Customers may have the right to intervene in this matter. Customers wishing to communicate with the Commission, or request information on intervention in the proceeding, should contact the Commission's Consumer Services Section at 800-222-7000 (if located outside the Phoenix local calling area) or 602-542-4251 in the Phoenix local calling area. Customers may also contact the Tucson Commission office by calling 800-535-0148 (if located outside the Tucson local calling area) or 520-628-6555 in the Tucson local calling area.

Customers are advised that the Commission may act upon the Application without a hearing. Regardless of whether a formal hearing is held, customer comments submitted in writing will be placed in the office file, which the Commission reviews prior to making its final decision on the Application. It is important that customers contact the Commission within 15 days of the receipt of this notice so that the Commission's Staff can consider customer comments and concerns in developing its recommendations to the Commission.